



P.O. Box 630068
Irving, TX 75063
April 12, 2007

**IMPORTANT INFORMATION ABOUT
YOUR TELEPHONE SERVICE.
PLEASE READ IMMEDIATELY!**

Para traducción en español, favor de llamar
Call 1-877-305-8954

IMPORTANT INFORMATION ABOUT YOUR LOCAL TELEPHONE SERVICE

Thank you for being a valued Time Warner Cable customer. As we informed you recently, Time Warner Cable is embarking upon a change to its telephone service offerings and plans to stop offering in your area the specific local telephone service to which you currently subscribe. This means that your current Time Warner Cable local telephone service will be discontinued on or immediately after **May 15, 2007**.

You continue to have a choice for local telephone service, and you are free to choose your new provider of service. As a subscriber to Time Warner Cable's existing telephone service, however, you have the opportunity to be among the first in the Dallas area to experience the simplicity, convenience and value of our new and improved residential home phone service, **Digital Phone**. With Digital Phone service, you won't have to worry about complicated calling plans or calling rates that fluctuate based on the time of day you call. You'll enjoy unlimited calling from home for one low monthly price. And unlimited really means unlimited—you'll have the freedom to call anyone, anytime, anywhere throughout Texas, the U.S., Canada and Puerto Rico, and the monthly price won't change.

Your action is required! You must select a new local telephone provider as quickly as possible. Unless you call another local telephone service provider or request Digital Phone service from Time Warner Cable, your telephone service will be discontinued on May 15, 2007.

You may transfer your current service to the Digital Phone service today by calling Time Warner Cable toll free at 1-877-305-8954. If you do so, you will receive **Digital Phone** for **\$19.95 for the first three months*** and will have installation provided at no extra charge. In addition, you have the option of purchasing local telephone service from other service providers in your area. Regardless of your choice, **we urge you to act quickly to transfer your service to Digital Phone or to select a new service provider in order to retain your current telephone number.**

TAKE ACTION NOW

Please take immediate action to convert your local telephone service to a provider of your choice. **If you do not transfer your service to Time Warner Cable's Digital Phone or to a new service provider by May 15, 2007, your service will be terminated and you may not be able to retain your current telephone number.** Please take action now to avoid interruption in your service.

If you have questions, please call Time Warner Customer Service Toll-Free at 1-877-305-8954.

Sincerely,

Time Warner Cable – North Texas

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20054, and include in your comments a reference to the § 63.71 Application of (carrier's name). Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

*Offer ends May 15, 2007. \$19.95 offer applies to either Digital Home Phone Unlimited plan or Unlimited Texas (In-State) plan for the first three months. Regular pricing applies after three-month promotional period. Offer valid only for current residential Time Warner Phone (Switch Circuit) customers who switch to new Digital Home Phone service. \$39.95 (Unlimited) & \$29.95 (Texas In-State) Digital Home Phone service monthly rates are based on bundled discounting for customers subscribing to Standard Cable or above and Road Runner High Speed Online. 30 day money back guarantee includes monthly recurring phone charges only. Digital Phone does not include back-up power and, as in the case with an electric-powered home cordless phone, should there be a power outage, Digital Phone, including the ability to access 9-1-1 services, will not be available. Digital Phone is available to residential customers in upgraded Time Warner Cable serviceable areas only. Additional charges apply for taxes, fees, Directory Assistance, Operator Services, out of state calls (for Texas In-State plan customers) and calls to International locations (excluding Canada for Unlimited plan customers.) Prices subject to change. All services may not be immediately available in all areas. Some restrictions apply. Subscription to Cable, Road Runner and/or Digital Phone and related add-on products is subject to credit verification and approval. ©2007 Time Warner Cable, Inc. All Rights Reserved.